Benefits Symposium Agenda

# Day 1 - September 26, 2022

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| 07:30 am to 4:00 pm | Live Virtual Check-in |

# Day 2 – September 27, 2022

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| 08:15 am to 8:30 am | Message from Daniel F. Hester, DCPAS Director (MS Teams Live Event) |
| 08:30 am to 8:45 am | Welcome- Ms. Taiwanna Smith, LOB3 Director (MS Teams Live Event) |
| 08:45 am to 9:30 am | Keynote Speaker: OPM Retirement Processing (Boyers) or DoD POC Liaison |
| 09:00 am to 10:15 am | Unemployment Compensation (UC) Session (Basic Foundation Course) |
| 09:00 am to 10:15 am | Injury Compensation (IC) Session(s) (FECA Claims for COVID) |
| 10:30 am to 11:45 am | UC Session (ES931 and Appeals) |
| 10:30 am to 11:45 am | IC Session (Counseling Employees) |
| 10:30 am to 11:45 am | Nonappropriated Fund (NAF) Personnel System & Portability of Benefits for Moves between NAF and Civil Service Employment Systems |
| 10:30 am to 11:45 am | Benefits and Work-Life |
| 10:30 am to 11:45 am | Creditable Military Service |
| 10:30 am to 2:30 pm | Retirement Coverage Determination and Eligibility Workshop |
| 10:30 am to 2:30 pm | FEHB/FEGLI Workshop |
| 10:30 am to 2:30 pm | Legislative Workshop |
| 12:00 pm to 1:00 pm | Lunch |
| 1:15 pm to 2:30 pm | IC Session (ICPA Credentialing Level I Questions and Answers Review) |
| 1:15 pm to 2:30 pm | UC Session (possible Q&A Roundtable Discussion) |
| 1:15 pm to 2:30 pm | EBA Credentialing (Level 1): Review Questions and Answers (Knowledge Check) |
| 2:30 pm to 3:00 pm | Virtual Break |
| 3:15 pm to 4:00 pm | Keynote Speaker: Medicare Presentation – HHS w/focus on Social Security, Retired Military w/Tricare, and FEHB impact with Social Security |
| 4:00 pm | Closing Remarks |

# Day 3 – September 28, 2022

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| 08:30 am to 8:45 am | Welcome/Introduction – Mr. Givon Lewis Credentialing Program Manager, Training and Credentialing Branch |
| 08:45 am to 9:30 am | Keynote Speaker: Benefits Officers Focus Group |
| 09:00 am to 10:15 am | UC Session (ES931) |
| 09:00 am to 10:15 am | IC Session (Pipeline Reemployment Program) |
| 10:30 am to 11:45 am | UC Session (Agency Responsibilities for Onboarding /Separating Employees) |
| 10:30 am to 11:45 am | IC Session (HR Issues Impacting FECA) |
| 10:30 am to 11:45 am | Retirement Errors: Best Practices |
| 10:30 am to 11:45 am | Creditable Civilian Service |
| 10:30 am to 2:30 pm | Special Retirements Workshop |
| 10:30 am to 2:30 pm | Customer Care Workshop: Role-play/simulated call center (focus on soft skills – competencies – interpersonal skills) |
| 10:30 am to 2:30 pm | FEHB/FEGLI Workshop |
| 12:00 pm to 1:00 pm | Lunch |
| 1:15 pm to 2:30 pm | UC Session (Questions and Answers) |
| 1:15 pm to 2:30 pm | IC Session (ICPA Level II Questions and Answers) |
| 1:15 pm to 2:30 pm | Survivor Benefits |
| 1:15 pm to 2:30 pm | EBA Credentialing (Level 2): Review Questions and Answers (Knowledge Checks) |
| 2:30 pm to 3:00 pm | Virtual Break |
| 3:00 pm to 4:15 pm | Keynote Speaker: Benefits and Work-Life (NIH) – topic |
| 4:15 pm to 4:30 pm | Closing Remarks |

# Day 4 – September 29, 2022

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| 08:30 am to 8:45 am | Welcome/Introduction – Ms. Kimberly James, LOB 3 Retirement Branch – Discuss FEHB Verification Working Group |
| 08:45 am to 09:30 am | Keynote Speaker: TSP Presentation on New Initiatives |
| 09:00 am to 10:15 am | UC Session – Derrick Holmes – Ask the Expert |
| 09:00 am to 10:15 am | IC Session (FECA Data for Chargeback year 2022) |
| 09:00 am to 10:15 am | Creditable Civilian Service |
| 09:00 am to 10:15 am | Nonappropriated Fund (NAF) Personnel System & Portability of Benefits for Moves between NAF and Civil Service Employment Systems |
| 09:00 am to 10:30 am | Service Computation Dates (SCD) |
| 10:30 am to 11:45 am | UC Session (DIUCS Overview and Q&A) |
| 10:30 am to 11:45 am | IC Session HR Issues Impacting FECA) |
| 10:30 am to 11:45 am | ESGR Services – USERRA Processing – (Speaker TBD) |
| 10:30 am to 2:30 pm | Customer Care Workshop: Role-play/simulated call center (focus on soft skills – competencies – interpersonal skills) |
| 12:00 pm to 1:00 pm | Lunch |
| 1:15 pm to 2:30 pm | UC Session (UC Costs and Reviewing Agency Reports) |
| 1:15 pm to 2:30 pm | IC Session (Ask the Experts – Q&A Injury Compensation) |
| 1:15 pm to 2:30 pm | Mentoring/Leadership – DCPAS (Speaker – TBD) |
| 1:15 pm to 2:30 pm | EBA Credentialing (Level 3): Review Questions and Answers (Knowledge Checks) |
| 1:15 pm to 2:30 pm | Benefits and Work-Life |
| 2:30 pm to 3:00 pm | Virtual Break |
| 3:15 pm to 4:00 pm | Keynote Speaker: Possibly remove this slot |
| 4:00 pm to 4:30 pm | Closing Remarks and Recognition – Ms. Taiwanna Smith, LOB3 Director |

# Day 5 – September 30, 2022

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| 08:30 am to 8:45 am | Welcome/Thank You – Ms. Robin Johnson – Branch Chief, Training and Credentialing |
| 9:00 am to 12:00 pm | LOB 3 All Hands Symposium Close-Out – Ms. Taiwanna Smith, LOB 3 Director |
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