



Ms. Avis Brooks

Washington Headquarters Service

*Branch Chief, Labor Relations and
Reasonable Accommodations*

Biography:

Ms. Brooks is a native of Memphis, TN. She both graduated high school from and attended college at North Carolina School of the Arts with a concentration in music.

Ms. Brooks started her federal career in 1986 in Memphis, TN as temporary clerk employee with the United States Postal Service (USPS), simultaneously serving as a career employee as a Tax Examiner with the Internal Revenue Service.

In 1996, Ms. Brooks became a union steward for the American Postal Workers Union in Memphis where she later became the Clerk Craft Director supervising and training over 25 union stewards and protecting the collective bargaining rights of over 800 clerk craft postal employees in Northern Mississippi, Eastern Arkansas, and Western Tennessee.

In January 2005, Ms. Brooks accepted a managerial position with the USPS in Memphis at the Arbitration Scheduled Center. In 2006, she received her first position as a Labor Management and Employee Relations (LMER) Specialist for the USPS in Oklahoma City, OK. In 2010, she became the Manager of Labor Relations for the Louisiana District of the USPS in New Orleans. In 2014, she became the Manager of Labor Relations for the Mid- Carolinas District of the USPS in Charlotte, NC.

Ms. Brooks joined the Department of Veteran Affairs in October of 2016, working for both the Veteran Benefits and Veteran Hospital Administrations. In 2018 she joined the National Park Service and in March of 2020 she joined United States Department of Agriculture – Animal and Plant Health Inspection Service.

Ms. Brooks is currently the Branch Chief for Labor Relations and Reasonable Accommodations for DoD Washington Headquarters Service, Human Resources Directorate, Labor and Management Employee Relations.

