



## Ms. Heather Crane

Naval Sea Systems Command

Command LER Advisor, Director Civilian Human Resources Office

## **Biography:**

Heather Crane is a Human Resource Specialist for the Enterprise Labor and Employee Relations (LER) Division located under the Director, Civilian Human Resources (DCHR) Office within the Corporate Operations Directorate, Naval Sea Systems Command (NAVSEA) Headquarters, Washington, D.C. NAVSEA is an Echelon II command under the Department of the Navy, comprised of more than 70,000 civilian and military personnel in 33 activities located across the United States and Asia.

As an enterprise LER Advisor within the DCHR, Ms. Crane provides policy and advisory services on performance management, awards, and labor and employee relations across the 11 NAVSEA Human Resource Offices. Ms. Crane works with the Director, Enterprise Labor Employee Relations, to enhance and manage the NAVSEA Labor-Management Council. This council uses collaborative labor management approaches to identify problems and find solutions on issues of critical importance to the Fleet and workforce.

Previously, Ms. Crane served as the Vice President of Operations at The Washington Network, Inc., an IT consultant and service provider. Ms. Crane was director of human resources and as such, managed all human resources functions. She was also responsible for overseeing the project management functions of the company.

Prior to her work at The Washington Network, Inc., Ms. Crane spent five years working for Mr. Hoffa at The International Brotherhood of Teamsters (IBT) at their Washington, D.C., national headquarters. She served as researcher and strategic analyst for the Parcel and Small Package Division providing labor relations support for the United Parcel Service national contract negotiations and contract enforcement. She also formulated strategies for new organizing campaigns. Her work with the IBT also included time working in their Communications Department where she coordinated press events, wrote press releases, and provided research for the monthly magazine.

## **Education:**

BA Political Science and BA Communications, Legal Institutions, Economics, and Government (CLEG), American University, Washington, D.C.

